



Trends, Challenges and Impact with Going Global for Community Supported Programs

LYRASIS Member Summit 2019

Chicago

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- How many of you are using open source – you or institution?

- Who is from:
 - academic library
 - public library
 - archive
 - museum

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- What are the trends you are seeing in terms of working globally?
 - What are the benefits to global community?

- What are some of the challenges your program has encountered when working globally?
- What is the role of service providers in providing opportunities for broader adoption of open source solutions in community supported programs?
- How is global engagement impacted by differing cultural norms, languages or tools:
 - Have you had to consider how regions might have different norms or preferences for communication and engagement? Have you had to modify engagement strategies for different parts of the world (local touch, in person, online)?
 - How do you handle different languages for your program – either in software, governance or engagement? Is there a presumed language?
 - Have tools enabled engagement in new ways – asynchronous or live (slack, zoom, basecamp, etc.)?

- What role do standards play with reaching wider audiences? Do regional/national standards facilitate or inhibit growth? How are emerging global community "de facto" standards (e.g. OAI-PMH, COAR-NGR Recommendations, OpenAIRE Guidelines) affecting opportunities for global growth?
- Do standards impact proprietary systems differently than open source or community supported programs?
- Has your organization had to modify your program or software or to incorporate standards?

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- What does your program hope to accomplish 1-5 years by going global?