



Reading Experience:

Can we achieve better impacts by taking the user relationship back?

Panel and Audience discussion led by Lisa Larson of LYRASIS

Panel Experts: James English, LYRASIS and Rob Cartolano, Columbia University

“To change the current state of affairs, we need to ask a different set of questions.”

We need to look past the convenient and expedient because they are likely to just create new problems in the future.” –

Rob Cartolano

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