Hosting Services Roadmap

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The Plan In 1 Slide.

Live our values.
- Open source
- Community first
- Great service
- Fair prices

Build the brand.
- Develop appropriate new services
- Underscore LYRASIS as leader in the field

Drive sustainability.
- Generate new revenues
- Invest responsibly
- Follow an innovation process
- Connect all areas of LYRASIS

Support the enterprise from end-to-end.
- Defragment the open source ecosystem
- Integrate
- Interoperate

What We Are Hearing.

“For archival materials workflow, interoperability and connections between systems is key” especially as the institution moves forward analyzing new software products and acquiring services.

~Assistant Head of Collection Services and Director of Special Collections, University of Tennessee at Chattanooga

“I’m done hosting locally... only cloud.”

~Digital Initiatives and Systems Librarian, The University of the Arts

“I don’t want to host the systems my staff uses, only those that users see that I want to customize.”

~Director of Library Technology and Digital Strategies, Emory University
The Big Question
What cloud-based services do you need/would you like to see developed?
- End-to-End Workflows
- Video Repositories
- Digital Preservation
- Data Aggregation
- Institutional Repositories
- Service Plan Pricing

Where We Are Now.
- Hosted ArchivesSpace
  - Open source archival management system.
  - Customers include: Yale University, MIT, UT Dallas, DC Public Library
- Hosted Islandora
  - Open source digital asset and metadata management system.
  - Customers include: University of West Florida, Carnegie Library of Pittsburgh, Jekyll Island Museum
- Hosted CollectionSpace
  - Open source collection management system.
  - Customers include: Harvard School of Design, Rhode Island School of Design

Where We Are Going.
- Hosted ArchivesSpace
  - New release + new features = public user interface
  - Integration with Islandora = pilot this fall
- Hosted Islandora
  - Next release = "CLAW" coming soon
  - Video solution pack = pilot this fall
  - Streamlining setup = creating sample themes
- Hosted CollectionSpace
  - Market research/grant analysis this fall
What We Are Working On.

- New Customers
- June, July, and August = 18+ on-boards
- Brand Identity
  - Define "services" brand
  - Create value statement and marketing messaging
- "Service-ification"
  - Build the process to analyze which, how, when, and why to launch new services – the key deliverable for FY2018.
- Roadmap
  - Evaluation matrix/model

Avalon
- Open source media management and access system.
  - Status: subcontract of IMLS grant = running pilot in fall 2017

Hyku (aka, Hydra-In-A-Box)
- Easy to deploy repository; project funded by IMLS grant to DuraSpace, DPLA, and Stanford.
  - Status: investigating = software evaluation, partnership discussions

Digital Preservation
- Multiple tiers of digital preservation correspond with various levels of service and possibly new hosted services.
  - Status: build upon the work of the DP Cub Team

What’s Next? Near Term.

- Mukurtu
- IIIF
- Arclight
- Omeka
- SimplyE
- Metadata Capture
- Archivematica, DuraCloud, OJS...
- "Premier Technology Training Series"
- INSERT your idea here!

But Wait… There’s More! Longer Term.
Why So Many Questions?

- How do we pick the right projects to work on?
- How do we broaden the scope/market of hosting services?
- How does hosting services go from good to great?